

# Using the British National Corpus 2014 in language teaching: Introducing BNClab

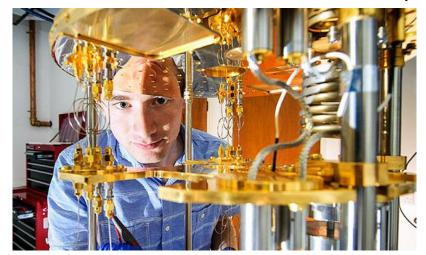
# Power of data: Experiments & discovery



www.lancaster.ac.uk/chemistry



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## Data-driven learning

Data-driven learning is a form of corpus-based learning, in which evidence from a corpus (electronic database of language samples) is used to search for patterns in language use and to draw students' attention to these patterns

#### LANGUAGE LEARNING

A Journal of Research in Language Studies

Corpus Use in Language Learning: A Meta-Analysis

Alex Boulton ⋈, Tom Cobb

First published: 15 February 2017 | https://doi.org/10.1111/lang.12224 | Citations: 80

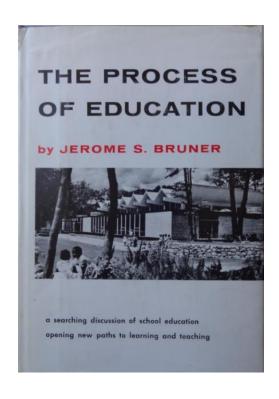


The Effects of Corpus Use on Second Language Vocabulary Learning: A Multilevel Meta-analysis

Hansol Lee, Mark Warschauer, Jang Ho Lee ™

#### Benefits

- Cognitive benefits: being exposed to natural distribution of patterns in language (e.g. collocations and formulaic units) allows for their implicit acquisition; in turn implicit knowledge is more automatized
- **Pedagogical**: teaching the language as it is used by real users & real setting easier to transfer from classroom learning to other contexts
- **Motivational**: students know that they are working with authentic language and thus getting ready for real-life situations; confidence-building



## Discovery learning

#### **Origins**

Discovery learning is a major educational theory from 1960s, part of constructivist learning, championed and developed by Jerome Bruner

#### **Principles**

The main idea: to (1) present students with data and evidence and guide them to (2) use their existing knowledge and experience in order to (3) discover new facts and relationships or to expand their existing knowledge

#### Benefits

- Cognitive benefits: knowledge which students have to work at attaining (have to engage with), will be more robust, the students will retain it for longer than if they were just presented the information/facts
- Motivational benefits: it is empowering to experience that you, as a learner, can discover new knowledge by yourself, it also may increased students' confidence
- Pedagogical benefits: The students engage in and gain experience with self-directed and autonomous learning

# British National Corpus 2014: From the corpus to the classroom

## **British National Corpus 2014**

#### **British National Corpus 2014 (2013-2021)**

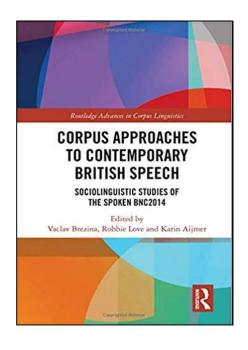
• 100M words; 88,171 files, 8 genres, 52 subgenres

#### **British National Corpus 2014 - Spoken**

- 10 million words, 668 speakers in 1,251 recordings, informal conversations
- More from: Love, Dembry, Hardie, Brezina & McEnery (2017). The Spoken BNC2014: Designing and building a spoken corpus of everyday conversations. *International Journal of Corpus Linguistics*, 22(3), 319-344.

#### **British National Corpus 2014 - Written**

- 90 million words
- Genres: Academic prose, Fiction, Newspapers, Magazines, E-language (e.g. text messages, emails, tweets, Facebook posts), Other (e.g. TV scripts)
- More from: Brezina, Hawtin & McEnery (2021). The Written British National Corpus 2014—design and comparability. *Text & Talk*, *41*(5-6), 595-615.





# BNClab: Bringing the BNC2014 into language classrooms

BNCLAB: a platform for corpus-based exploration of spoken and written British English developed at Lancaster University to give easy access to a large collection of language data from BNC2014. The platform contains large samples from two major corpora:



#### The British National Corpus 2014:

- 5M sample representing informal conversation between British English speakers from 2000s.
- 5M sample representing different genres of current written British English (1M per main genre)



**The British National Corpus**: a 5M sample representing informal conversations between British English speakers from the 1990s.

#### FOCUS ON....

- Current language use
- Changes in language
- Variation according to a range of sociolinguistic variables (gender, age, region & social class)

# **BNClab: Pedagogical motivation**

#### **Current English use**

- What does spoken interactive communication looks like today?
- How do spoken and written communication different from each other?

**Sociolinguistics**: How does language vary according to users and social settings?

Pragmatics: How does language choice affect people's communication?

#### **Practical need**

**Access to data:** provide teachers & students with access to large and systematic collection of current spoken and written British English data – to be used in the classroom as well as for individual projects/independent learning

#### Research-led teaching

- Based on most recent corpus resources (the BNC2014)
- Based on recent corpus-based/linguistic findings about language use
- Guiding students to discover these findings for themselves

#### **Corpus-based teaching & learning**

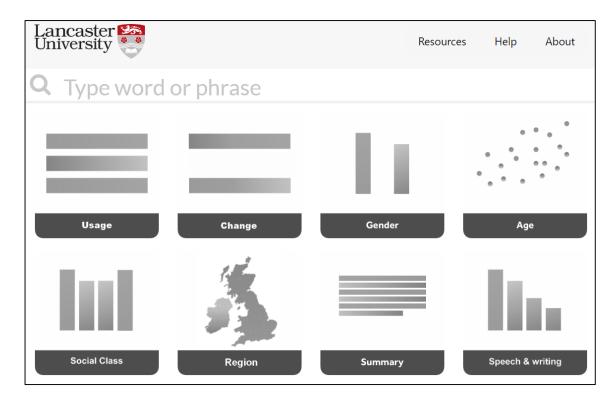
- Exposure to authentic language
- Searching for patterns discovery learning & engagement with the data
- Flexibility of topics & materials

# Innovation in corpus-based teaching

- Address issues raised previously in corpus-based learning
- Visualisation of data to help interpretation & pattern discovery

# **BNClab** interface

Inactive: Before the search

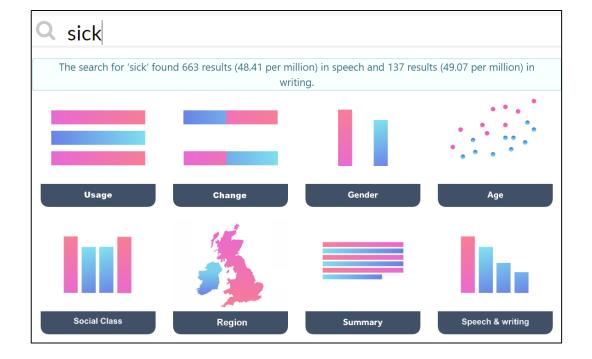


corpora.lancs.ac.uk/bnclab/

#### **Types of searches**

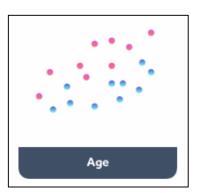
- Words and phrases [e.g. 'you guys']
- Word classes [e.g. 'walk' as a noun; all nouns]
- Lexico-grammatical structures [e.g. split infinitive]
- Semantic categories [e.g. 'Emotions', 'Colours']

Active: After the search - 'sick'



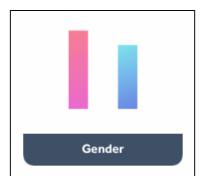


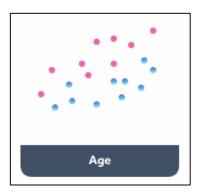




```
S: erm I think he 's at I think he 's sick I 'll check on I 'll ask her when he
S: might say I do n't know I think he 's sick I may I 'm gon na ask him when I
hey 'd probably be full of gratitude hooray 's sick hooray S: hooray oh thank you thank you S: I thin
S: , oh my knees face each other , it 's sick S: So do mine S: no it is n't , we to
S: and buy the game , oh my god it 's sick S: I thought you , could of stayed the night ,
S: that it 's really good you now say it 's sick S: yeah that 's been around for a while yeah S: th
S: God ! I hate that fucking record ! S: It 's sick ! S: What 's wrong with that ? It goes on
S: . What do you think of it ? S: It 's sick ! S: What do you think ? It 's a S: It
S: n no where he was from S: what ? S: It 's sick is n't it S: are you serious ? S: yeah S: and he ecking the place systematically . Yeah . It 's sick ! You can turn them off . Well it 's
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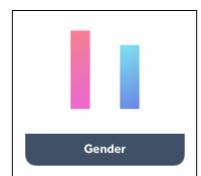


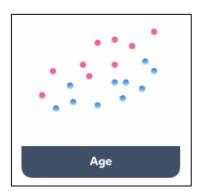


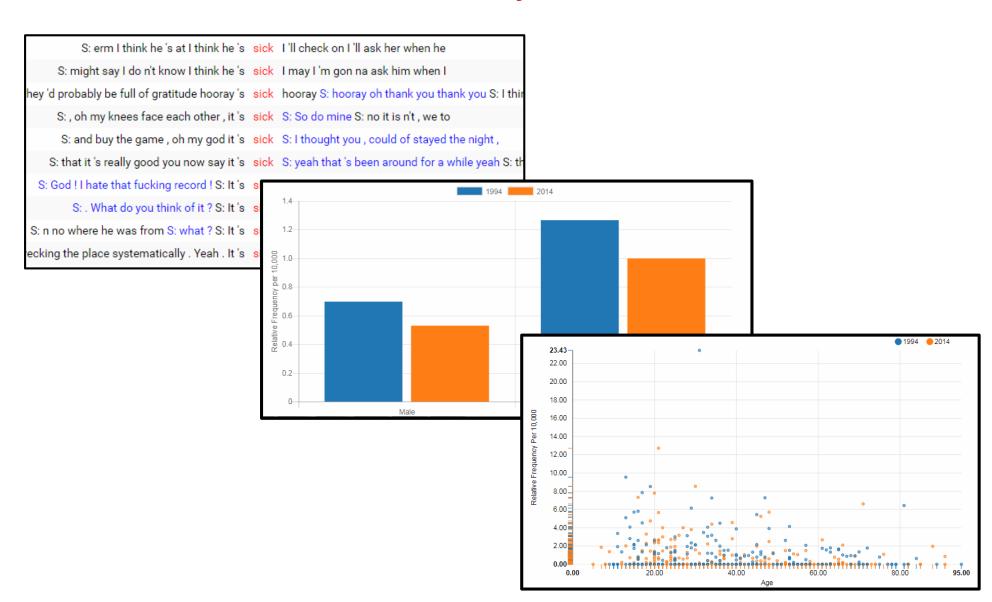


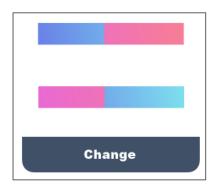






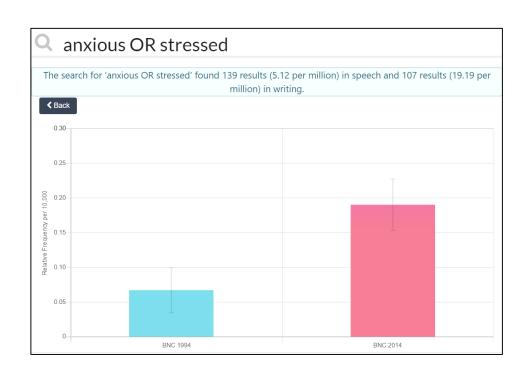














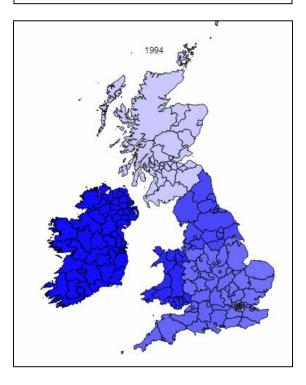


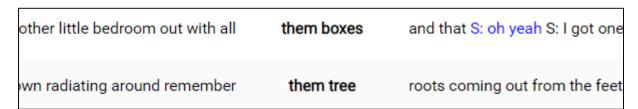


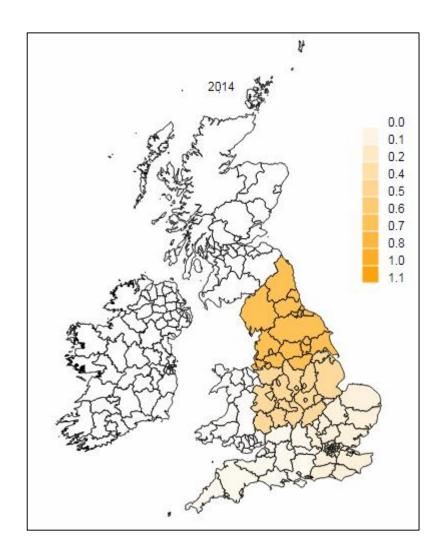


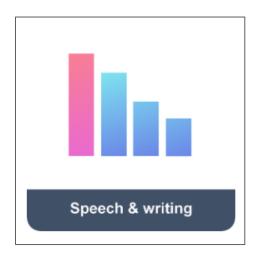














# Searching BNClab: Words & phrases

Q you guys

The search for 'you guys' found 384 results (28.04 per million).

6	S: was really sweet cos and were just talking football it was like yeah we'll just leave	you guys	to it me and S: oh S: will just natter S: 's nice S: I liked him erm and er yeah
7	S: mean you 've had no help ? and I was like no the GP just said that	you guys	would sort me out with this they were like oh right at the end of the like
8	S: cos they saw that I was with at the smokers and I was like I 'll meet	you guys	in there S: yeah S: and then they obviously came back to smoke as I was gone cos I
9	S: right S: erm so the guy he text me and he was like oh I ca n't believe	you guys	did this to me it was torture I was completely by myself I had no one to

# Searching BNClab: Word classes



The search for '(walk NOUN)' found 569 results (41.54 per million).

1	erm S: lots of letters so it is quite a long walk when you get in B so he might have thought
2	oh S: now that the funny horses we saw from a walk from the walk from did n't we? S: yeah was
3	the S: funny horses we saw from a walk from the walk from did n't we? S: yeah was that with?
4	minutes S: cos I 've got when I went on the walk III put the big thick sweater on where
5	middle but fine yeah S: and it seemed quite a long walk but I mean it was a doable walk because I
6	a S: long walk but I mean it was a doable walk because I had S: no these people reckon it 's literally
7	blowing S: so perhaps we we could go for a little walk and go and nose at park see what they 're

# Searching BNClab: Semantic categories



The search for 'COLOUR' found 13,260 results (968.13 per million).

40	it S: 's you know those big plasticy ones that are	red	yellow and blue with wheels ? S: oh boxes not big
41	's S: you know those big plasticy ones that are red	yellow	and blue with wheels? S: oh boxes not big plasticky
42	know S: those big plasticy ones that are red yellow and	blue	with wheels ? S: oh boxes not big plasticky clothes ?
43	dog S: and basket S: oh right I know what you mean	yellow	and black S: we have n't got one of them in
44	basket oh right I know what you mean S: yellow and	black	S: we have n't got one of them in have we
45	but S: brilliant sun as well the sky is still quite	grey	S: yeah erm if I can I want to finish a
46	go S: to the disabled car park and put use my	blue	badge and then you could walk me we could or
47	not S: a problem mm ah but you might need your	blue	badge in S: yes and then could you drive round if
48	? I do n't know S: I think I think the	blue	one is open but the old one is not open
49	they S: should do because somebody else came round in a	white	van and S: helped themselves S: yes S: yeah yeah S: erm but I

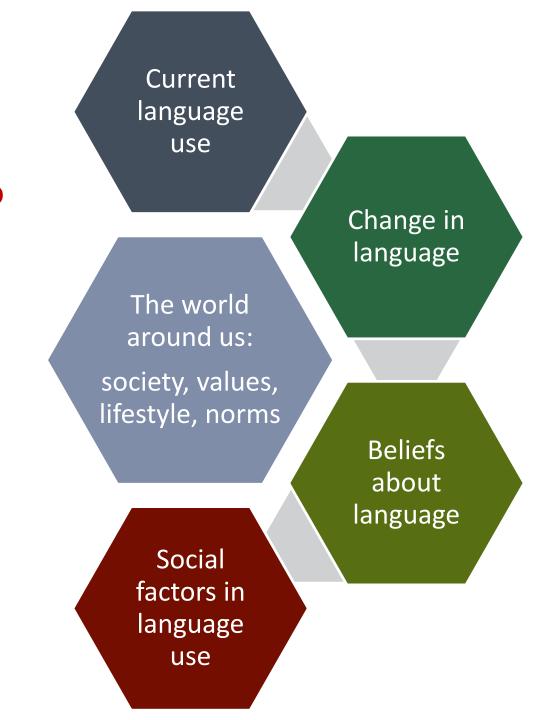
# Searching BNClab: Combined searches

# Q (PREPOSITION) (them) (NOUN)

The search for '(PREPOSITION) (them) (NOUN)' found 286 results (20.88 per million).

9	speak or S: yeah but if they got me in one	of them computers	where my eyes could point at it and like mak
10	's actually true S: I do so he he 's one	of them people	S: he sounds like a dolphin you know what I
11	? do you just smoke when you drink ? S: one	of them people	S: fucking not a committed smoker <b>S</b> : <b>no</b> S: remember I
12	well he found out that I 'm at uni S: one	of them people	that S: and he 's added me on Facebook and
13	that S: it will be a good idea not to go	on them lozenges	I ca n't take them they just S: yeah S: I 've
14	I had earplugs in all the way S: they had one	of them things	in airport S: yeah S: we actually found a smo

What sort of questions can students explore with BNClab?



# Exploring language (information) around us



"The British Board of Film Classification (BBFC) published a report on Thursday into attitudes towards swearing and whether people want a more liberal approach in media content.

It includes a survey of 1,000 people that found..."

https://www.bbc.co.uk/news/education-57419263

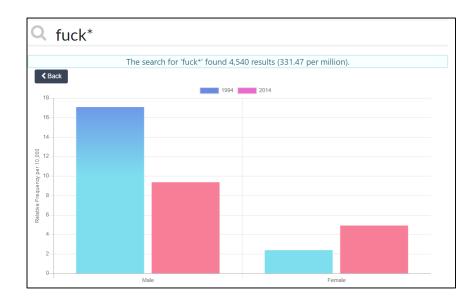
www.theguardian.com/science/2021/jun/10/swearing-on-rise-but-parents-still-dont-want-kids-hearing-it-report-finds

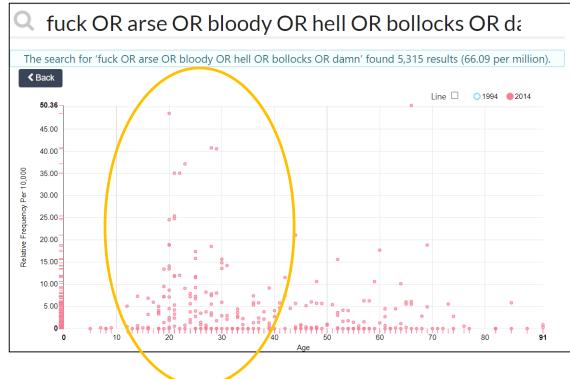
# What can corpus data tell us about this?

The British Board of Film Classification (BBFC) published a report on Thursday into attitudes towards swearing and whether people want a more liberal approach in media content.

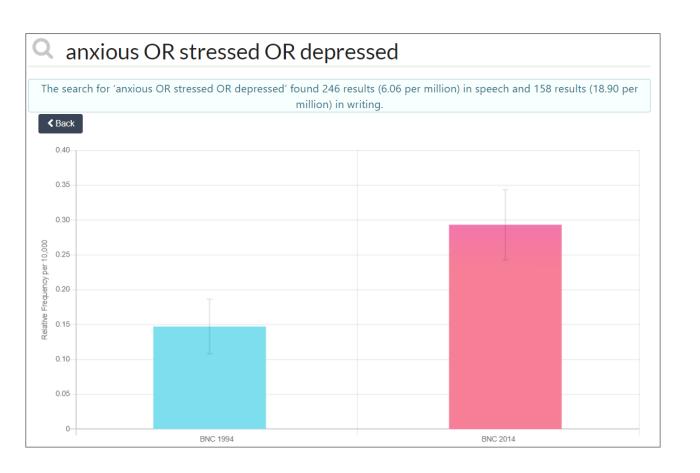
It includes a survey of 1,000 people that found:

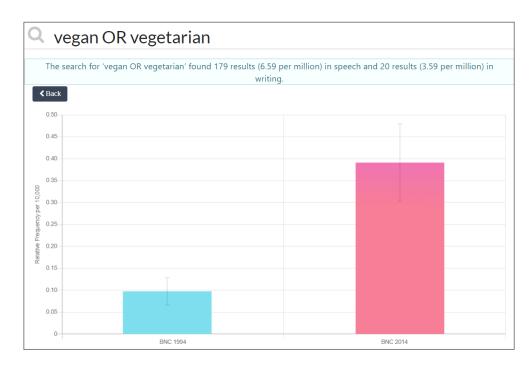
- Six in 10 people say strong language, such as the F word, is part of their daily lives.
- About a third of people say they use strong language more than they did five years ago. The figure is slightly higher for women (32%) than men (27%).
- There is a generation divide when it comes to swearing with 46% of generation Zs - people born after 1996 - saying they frequently use strong language. That compares with 12% for people aged 55-64.
- Asked about swearing in public, 65% of over-55s say they would never do
  it; for 18-24-year-olds the figure is 25%.
- Most parents don't want their kids hearing them swear with only one in five admitting they are comfortable using strong language in the home.

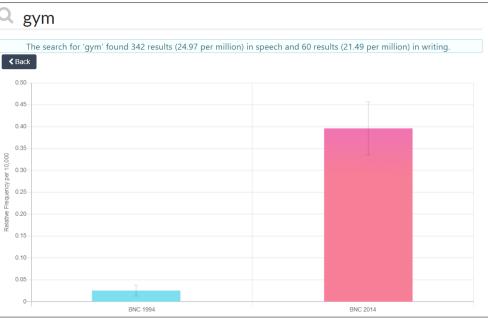




# Social trends: Language change







# How to bring BNC2014 into English language classrooms?

Different ways (tasks) in which you can bring corpora into the classroom:

- offline (paper-based)
- online (computer-based)



#### Task 3

Look at the following examples of disagreement from conversations of English learners in the Trinity Lancaster Corpus. Although they all express disagreement with the previous speaker, they differ in the strategies used to express the opposing view.

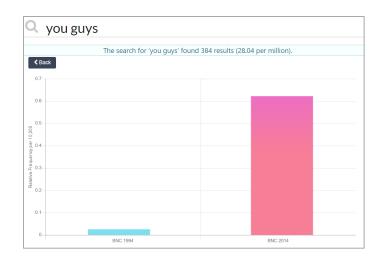
Do you think that some of the examples can be considered more polite than others? Rank the examples using the following scale: (1) not polite -(2) polite -(3) very polite

Exa	mple	Your score
Α	I completely disagree with this because er I I repeat as I said	
В	I agree with this point but don't you think maybe the fact that times are changing is a good thing?	
C	but I personally would disagree that that money would necessarily be spent on that	
D	erm no no it's not so	
E	well I 'm not totally convinced but er you know I live in a really traditional family	
F	mm I can understand your opinion erm but I was still wondering	
G	I can't agree with you	
Н	er er I I think erm I I think they I I think they are wrong	
I	I think they're completely wrong	
J	no way	
K	III can understand what you 're saying but I'm not I don't agree with that	

When you are done, compare your rating with a partner and discuss the following questions:

- · Did you have similar ratings?
- What expressions made the disagreement more or less polite?
- What strategies of polite communication have been demonstrated in the sentences ranked as polite and very polite?

# How much corpus-based learning do we need?



#### Does age affect how people talk about emotions? Emotions play an important role in our lives, influencing how we think and behave. For example, they may motivate us to pursue activities that we associate with positive emotions such as joy and happiness. On the other hand, we may tend to avoid those activities that make us experience negative emotions such as anxiety, guilt or embarrassment. As people progress through their lives, the way they perceive the world around them changes gradually, which in turn has an impact on how they experience, interpret and express their emotions. Many of these changes will also be reflected in how people talk about emotions and what language they use to express their feelings. This worksheet explores how people express emotions through language and whether this is affected by their age. To discuss these topics, we will use findings and data from the British National Corpus and from the British National Corpus 2014. Key terms emotions age affective experience spoken language There are different ways in which people can express their emotions in spoken communication and some of these do not necessarily involve words but may, for example, use body language. How many different emotions can you think of? List as many as you can in the space below. Now consider which words can be used to refer to or express different emotions. Pick three of the emotions that you have noted down above and list different words that can be used to express them. E.g. ANGER: angry - irritated - frustrated - pissed off - furious - seething - mad at someone . In this task, we will look at whether people's age influences how often they use emotive words. In BNClab, type in EMOTION (using capital letters) and go to the Age button to see whether older and younger people use these words with the same or different frequency. To see the trend in the data more clearly, tick the 'Line' box; this will place a line in the graph, showing the overall tendency in the data and helping with interpreting the results. This task uses a method called semantic tagging in which all words related to a particular semantic field, in this case, emotions, have been identified in the corpus. What trend have you discovered in the data? Do younger and older people use words expressing emotions with a similar frequency? . Can you think of some reasons explaining the patterns in the data?

#### Task 3

Indejections and evaluamations serve to convey a broad range of emotions, such as joy, surprise, pain and evaluament. Look at the set of evaluamations below – do you think some of them are more typical for younger or for older people? First note down your hypothesis and then check your intuition in BNClab by typing the expressions in and using the Age button. You can also try searching for evaluamations of your own choice. Before checking the corpus, briefly discuss the factors that you have considered when forming your hypothesis.

Bloody hell	Hypothesis:	Findings:	
Oh dear			
Oh man			
Oh my god			

Looking at the patterns, can you think of the reasons why some of the expressions may be more or less common for speakers from different age groups?

#### Task 4

From a linguistics perspective, sweatwords serve to conveying strong emotions through language. Although sweating is often associated with expression of negative emotions such as angier and furstantion, they can equally express strong positive feelings such as joy and excitement. In this task, we will look at the relationship between age and sweating in order to find out whether the use of this linguistics resource for expressing emotions is affected by the age of the speaker. In particular, we will floous on the sweatwords that serve as intersifiers, adding emphasis or force to the words that follow them as in furthing and/ull ploof) instance of full-ling well.

In BNClab, first search for the following swearwords that act as intensifiers: bloody, fucking and blasted. Then use the Age button to see whether they tend to be used by younger or older people. You can either type the words in one by one, or search for several words simultaneously using OR (you can also add additional words): fucking OR bloody OR blasted [OR your own word...]

After you've done the searching, discuss with your partner or group:

- Which words did you search for?
- What pattern related to the age of speakers have you discovered?
- What factors can explain the pattern that you have found in the data?

#### Research bite



Researches in psychology and orgnitive development have long observed the relationship between people's age and the vary they experience and express emotions. Major theories in these fadis suggest that "as individuals grow older, they become increasingly motivated and able to regulate their emotions, which could result in reduced regulative and emotions, which could result in reduced regulative and emotions, which could result in reduced factors may contribute to people experiencing positive rather than regardire emotions. Can you think of different ways in which have emotions could be reflected in people's language? How could you test this hypothesis using coopus analysis and SINO-LINE.

Kunzmann, U., Kappes, C., & Wood, C. (2014). Emotional aging: a discrete emotions perspective. Frontiers in psychology, 5, 1-5.



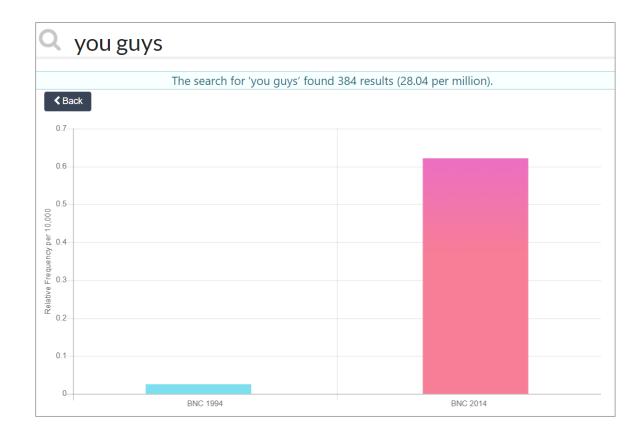
# 1. Frequency information about language use

#### **Narrative format**

"Pronouns are often considered to be a relatively straightforward word class because it is believed that they do not undergo much change. However, this is not entirely true. When we look at how pronouns are used by British English speakers in their communication today, we can see some interesting patterns and changes developing over time."

- The BNC 2014 a large corpus of spoken informal British English – showed that expressions such as 'you guys' have increased considerably in spoken use.
- Can you think of reasons behind this increase?

#### **Graph format**



# 2. Searching for & discovering patterns in a corpus

- A. Students can be asked to search for a specific words or grammatical structures
- B. Students can be asked to formulate their own questions and search terms

#### Task 3

Interjections and exclamations serve to convey a broad range of emotions, such as joy, surprise, pain and excitement. Look at the set of exclamations below – do you think some of them are more typical for younger or for older people? First note down your hypothesis and then check your intuition in BNClab by typing the expressions in and using the Age button. You can also try searching for exclamations of your own choice. Before checking the corpus, briefly discuss the factors that you have considered when forming your hypothesis.

Bloody hell Hypothesis: Findings:

Oh dear

Oh man

Oh my god

Oh shit

Looking at the patterns, can you think of the reasons why some of the expressions may be more or less comn for speakers from different age groups?

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From a linguis swearing is ofte express strong age and swea affected by the emphasis or fo In BNClab, first use the Age b words in one b	in associated with expression positive feelings such as joy ining in order to find out with age of the speaker. In particu- roe to the words that follow to t search for the following switton to see whether they te	not negative emotions such as anger and flustration, they can equal and accidented. In this task, we will look at the relationship behave either the use of this linguistic resource for expressing emotions, are, well forcus on the swerewords that serve as internified, addit hern as in fusing welful, bloody inserie or fusiong avescome, exercised that the service of the service of the service of the area of the service of the service of the service of the and to be used by younger or older people. You can either type of the service of the service of the service of the words immutate out using OR you can although the service of the service of the service of the service of the service of the service of the service of service of service
From a linguis swearing is offs express strong age and swea affected by the emphasis or fo in BNClab, first use the Age b words in one b fucking OR bil.	in associated with expression positive feelings such as joy ining in order to find out who age of the speaker. In particu- roe to the words that follow to it search for the following sw. utton to see whether they to y one, or search for several!	nof negative emotions such as angre and frustration, they can equi- are disclarenter. In this sale, well block as the relationship behaviors that we can be a first inspulsion resource for expressing emotions fax, we will focus on the expression of the resource for expressing emotions fax, we will focus on the exercence for the resource in the resource in the expression of the resource in the expression of the expression of the resource in the expression of t
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# 3. Discovering a pattern in the data selected from a corpus

#### Task 2

Read the following concordance lines taken from conversations between British English speakers included in the British National Corpus 2014. In each example, decide whether 'they' or 'their' refer to the third person singular (SG) or third person plural (PL) and put SG or PL next to the sentences.

1	how are the sprouts? S:huh? S:how are the sprouts, are	they	acceptable? S: oh I 'm loving them	
2	accidents you 've seen like bumps and stuff um I have yeah I have yeah I saw someone get their	their	front wheel bent like that was really bad They were alright it was quite a	
3	strong impression based on what you see as to what kind of person	they	are (.) you get huge amount of clues don't you when you	
4	I like wanted to buy a Minecraft realm with my friends then	they	could go on with me S: well Minecraft costs money	
5	like for a lot of people people don't like cooking and	they	don't like the effort S: yeah S: or they just don't do	
6	hanges it (.) mm I mean like a professional winer person or whatever	they	're called (.) would like (.) professional winer probably not the same	
7	always tell which hand he was writing with the person I sit next to in English broke	their	left hand which was their main hand so they had to write with their right	
8	hint with that (.) I think if you took sent a photo to someone and they	they	stopped replying you would take the hint wouldn't you	
9	there's just no point it's like asking someone if	they	're pregnant if you're not sure like just don't like	
10	contacts his lecturer and says oh I 've been talking to this person and	they	're interested in about academic integrity I explained to them how you	
11	hey were travelling abroad and he lives there with her now	they	have a child and erm I was talking to him about it	

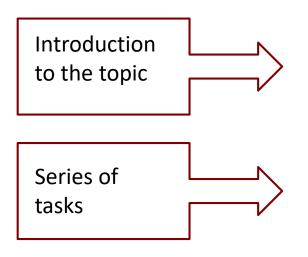
#### **Discovering & interpreting a pattern in BNC 2014:**

Show students extracts that illustrate a pattern and let them identify it

Contrasting different patterns works really well. You can ask which examples came from:

- o Spoken vs written English?
- Different genres
- o Formal and informal situation?
- o Native vs non-native speakers?
- o Polite vs less polite communication?

# BNClab teaching materials: Structure





shooked to read of your protoussement that starring a sentence with "so" or "be" have become part of modern rights. According to you, this is the way people people and is a part of normal nevyplay species. Well it is WROMG and people like you should be saying so and encouraging the public to provide project. I participate the next him get it but "if it there you good "o glad accord" that can be also provided to the provided pr

#### Tasks a combination of:

- Practical discovery of patterns
- Productive language tasks (practicing the ling. feature/function)
- Discussion of findings
- For teachers: Teaching notes for each student worksheet

## **CURRENT SPOKEN ENGLISH**

- Lexical change: Why does English keep on changing?
- How does technology affect spoken English today?
- How does language reflect our changing attitudes to health?

Task 1

brainstorming.

previously? Use the space below to make notes on both, the areas of change in the society and the changes

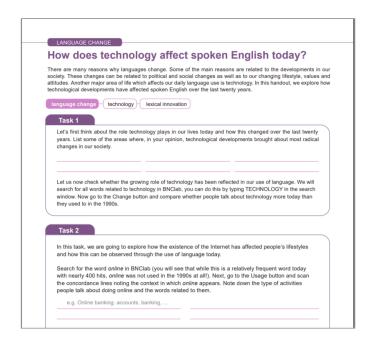
in the language used to talk about heath. A few Guardian headlines were selected to help you with the

#### Lexical change: Why does English keep on changing? Languages, including English, keep on changing. The changes can be related to the way we pronounce words or to the vocabulary and grammatical structures that we use. Some of the changes can be swift and noticeable, other changes occur more gradually and we hardly notice them. So what are the reasons for these linguistic developments? In many cases, the developments in language reflect the changing needs of the speakers and the changes in the environment in which we live. In this worksheet, we are going to explore lexical changes that have occurred in present-day English over the period of last twenty years. In particular, we will discuss how changes in society affect the words we use in our everyday conversations. technology society lifestyle lexical changes Task 1 How did the society change over the past twenty years? Discuss some of the major changes with your partner or a group. Which of these changes do you think have affected our language and the words we use? Use the space below to make notes on both, the areas of change in society and the changes in the language use. Any related linguistic changes? Changes in society How does language reflect our changing attitudes to health? Over the last twenty years, the society has changed in many respects. One of the areas in which our lifestyles and thinking some ways in which our society changed and the areas of language that changed have developed is related to people's approach to health and to a growing awareness of importance of care for both ost dramatic changes have occurred with respect to technological development. mental and physical health. This may be due to public health campaigns, better access to information about health-related our growing engagement with different types of technological devices have issues as well as better understanding of consequences of some lifestyle choices such as smoking or certain types of diet. In this worksheet, we are going to explore how these changes in approaches to health have been reflected in people's rds we use to talk about new products and devices. mental health related to technology that have not been in use in the 1990s but are guite frequent n in BNClab to check your ideas. Note down the words and their frequency below used new word that you could find? How did the society change over the past twenty years? Discuss some of the major changes with your partner or a group. Which of these changes do you think have affected our language and the words we use when talking about health and healthcare? Did some new words appear or are some words used more often than

LANGUAGE CHANGE

Health / Weekend lie-ins not

enough to recover from sleep loss, study finds



## **CURRENT SPOKEN ENGLISH**

CURRENT SPOKEN ENGLISH

LEARN WITH CORPUS

#### Changing pronouns: Understanding singular they

Pronouns are often considered to be a boring word class. Learners often believe that, unlike nouns and adjectives, the members of the pronoun group do not change much. However, this is not entirely true. When we look at how pronouns are used by English native speakers in their spoken communication today, we can see some interesting changes over time. In this handout, we use findings and examples from the British National Corpus 2014 to talk about how pronouns are used in conversations of English speakers in the UK. In particular, we are going to focus on the use of singular they, a feature that is very common in current spoken English.

#### Task 1



We will consider the changes in the use of the well-known pronoun 'they'. This pronoun usually refers to third person plural such as in this example: 'It was my birthday yesterday and my friends came over for a cake. They didn't leave till well after midnight'. This is a very straightforward use of 'they'. However, in current English, 'they' is also used for a different function, referred to as 'singular they' in which the pronoun refers to third person singular.

Consider the following two examples from current English use in the UK that involve the use of 'they' or 'their' and discuss who these pronouns refer to.

- a. Look at the advertisement from Uber and consider who 'they' refers to.
- b. Consider also the following extract from an article in The Guardian entitled "Why should a primary school separate girls and boys for sports day?" written by Anna Kessel and published on 5 June 2018:

"Back in Inverness one parent reportedly said that their son had been bullied as a result of being beaten by a girl."

#### Task 2

Read the following concordance lines taken from conversations between British English speakers included in the British National Corpus 2014. In each example, decide whether 'they' or 'their' refer to the third person singular (SG) or third person plural (PL) and put SG or PL next to the sentences.

1	how are the sprouts? S:huh? S:how are the sprouts, are	they	acceptable? S: oh I 'm loving them	
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4	I like wanted to buy a Minecraft realm with my friends then	they	could go on with me S: well Minecraft costs money	
5	like for a lot of people people don't like cooking and	they	don't like the effort S: yeah S: or they just don't do	
6	hanges it (.) mm I mean like a professional winer	Mana	're called (.) would like (.) professional	

# **COMMUNICATIVE SKILLS**

SPOKEN COMMUNICATION

EARN WITH CORPUS

#### How to disagree politely in spoken English?

People disagree very often with each other in everyday communication; in fact, disagreeing is a very common and important part of expressing our opinions and sharing them with others. While it is important to express our opinions, disagreeing with others can have negative impact on people's social relationships. However, there are ways in which we can soften the negative impact of disagreement and lower the likelihood of offending others. This worksheet focuses on different strategies which can help speakers to disagree with each other politiely. The worksheet uses examples and findings from two large corpora of spoken English: the *British National Corpus* 2014, which represents current spoken British English and the *Trinity Lancaster Corpus*, which represents spoken English from learners of English at different levels of proficiency, from intermediate to very proficient speakers.

#### Task 1

First reflect on these three questions

- What does it mean 'being polite' or 'speaking politely'?
- Why do people try to be polite?
- What are some ways in which people can show politeness?
- Why do people sometimes avoid disagreeing with others?

To help you consider these questions, think of a situation when you disagreed with one of your friends, a member of your family or someone at your workplace/school. How did you express disagreement in these situations? What did you say? Make a note of some of the expressions that you would use (translate them into English, if they are in a different language). Compare them with your partner or a group.

#### Task 2

Look at the following examples from conversations of British English speakers. Decide whether the speakers a) agree or b) disagree with each other. Underline the expressions used by these speakers for agreeing and circle the expressions used to signal disagreeing. Compare your answers with a partner.

Topic: Previous skills and employment

Emily: you weren't a technician.

Peter: well actually I was cos that's what

Emily: what?

Peter: I went on to do after teaching I was a technician wasn't I at the uni?

Topic: Having too many tasks in a teaching job Helen: I've got so many things Rachel-yeah.....

Rachel: yea belt that's a good thing truit? better than having nothing

Helen: well absolutely but it I mean with the with this, you know, problem came up again

#### Topic: Politics and tactics for winning an election

Michael: and yeah it it lacks substance it just was too easily exposed

Josh: it did I and I totally agree but I still think with erm if they had had a Blair type of figure in terms
of charisma erm presenting that suite of policies I suspect they would have won

#### Task 3

Look at the following examples of disagreement from conversations of English learners in the Trinity Lancaster Corpus. Although they all express disagreement with the previous speaker, they differ in the strategies used to express the opposing view.

Do you think that some of the examples can be considered more polite than others? Rank the examples using the following scale: (1) not polite – (2) polite – (3) very polite

Exa	Example		
Α	I completely disagree with this because ex I [ repeat as I said		
В	I agree with this point but don't you think maybe the fact that times are changing		
	is a good thing?		
С	but I personally would disagree that that money would necessarily be spent on that		
D	erm no no it's not so		
Е	well I 'm not totally convinced but er you know I live in a really traditional family		
F	mm I can understand your opinion erm but I was still wondering		
G	I can't agree with you		
Н	er er II think erm II think they II think they are wrong		
I	I think they're completely wrong		
J	no way		
K	I Į Į can understand what you 're saying but I'm not I don't agree with that		

When you are done, compare your rating with a partner and discuss the following questions:

- · Did you have similar ratings?
- · What expressions made the disagreement more or less polite?
- What strategies of polite communication have been demonstrated in the sentences ranked as polite and very polite?

#### Task 4

In this task, we will explore a very common strategy for softening expression of disagreement and making it more polite. This is achieved by, first, agreeing with the previous statement and showing that you understand the point, before saving that you, in fact, disagree with the view.

We will use BNClab to search for more examples of this type of disagreement by typing one of the following expressions in the search window: yes but – yeah but – right but. Go to the Usage button and find three different expressions of disagreement. Note these down and compare them with your partner or a group, underlining any other expressions helping to make the expression of an opposing view less direct and more polite.

Next, pick one of the topics to discuss with a partner. When expressing opposing views, try to use different strategies and expressions that you've identified in Tasks 2-4.

- · Everybody should have a right to free education
- People should be able to freely choose the country where they want to live



Image: Designed by Freepik.com.

How to disagree politely in spoken English?



SPOKEN COMMUNICATION LEARN WITH CORPUS

#### Why do people use swearwords in spoken English?

Swearwords are part of taboo language and many people connect swearing with the intention to cause offence. However, the role of swearwords is much more complex than that. From the linguistic perspective, swearwords are usually defined as words that are used to express the speaker's emotional state and to communicate this information to the listener. While the emotion conveyed by swearwords is often that of anger or frustration, swearwords can also play a positive role in building of relationships and indicate to other people that they are accepted as friends. Since swearing is relatively common in spoken informal English, this worksheet seeks to help learners of English to interpret the use of swearwords in spoken communication. The tasks use data and examples from the British National Corpus 2014 to explore why people use swearwords, who uses swearwords and how frequent swearwords are in conversations.

#### Task 1

How frequent are swearwords? In this task, we look at how frequent swearing is in informal spoken English. Look at the following swearwords and place them on a scale from the least frequent (the blue end) to the most frequent (the red end). Underline the swearwords that you haven't encountered before; you can check their meaning in a dictionary and their use in BNClab using the Usage button.

arse - bitch - bloody - bullshit - cunt - damn - dickhead - fuck - fucking - piss off - shit



Now go to BNClab and check whether your intuition was correct. Type the swearwords one by one, and use the Change button to find the frequency of each word in current English. Tip: Type the swearwords using capital letters to search for all forms of the word (e.g. damn, damned). Discuss the following questions:

- Was your intuition correct?
- · What factors may affect how frequent a certain swearword is?
- Looking at the frequency of the swearwords in the corpus, how common is swearing in spoken British
   English? Do you think it is a common feature of informal conversations?

# SPOKEN COMMUNICATION

#### Task 2

Who uses swearwords? It is sometimes believed that swearwords are used predominately by certain groups of people, for example, by men rather than women, and by people from the working class rather than students and people from the middle class. In this activity, we are going to check these hypotheses. Look up the following swearwords in BNClab and note down which groups in terms of age, gender and social class use them most.

	GENDER	AGE	SOCIAL CLASS
bullshit	e.g. Women slightly more than men	Mostly younger people	Mostly students & middle class
bloody			
dickhead			
fucking			
shit			

# SPOKEN COMMUNICATION

SPOKEN COMMUNICATION

#### Speaking English fluently: What does spoken English really

This worksheet looks at fluency in spoken English and, in particular, on features that make it less fluent such as hesitations. gaps in vocabulary and false starts of sentences. These are often considered to indicate problems with the ability to keep a fluent flow of speech. Such features are also often believed to be typical for learner language. Some learners also feel self-conscious about these features in their speaking and this awareness makes them less confident at speaking and less willing to take part in conversations. However, it is useful to realise that all of these features represent very common characteristics of spoken language in general, whether by native or non-native speakers. In this worksheet, we are going to look more closely at these types of disfluencies in the conversations of native speakers of British English. The tasks use data and examples from the British National Corpus 2014 and from the Trinity Lancaster Corpus of spoken L2 English to explore some of the typical features of spoken interaction and the reasons for their occurrence.

#### Task 1

When we think about spoken language, fluency is often mentioned.

- What do you think 'being fluent' in a language means?
- What are some ways in which we can tell whether someone is fluent or not?
- Are there any areas of spoken interactive English that you think are especially challenging for you?

Discuss these questions with your partner or your group

#### Task 2

Look at the following examples from conversations in English. Some of the examples come from native speakers of English in the British National Corpus 2014, others come from learners of English from the Trinity Lancaster Corpus. Try to guess which examples came from (a) native speakers and which from (b) learners of English. Discuss what factors helped you to decide between the two groups of speakers.

- 1. S1: and you could always tell which student was which department you know? so oh yeah yeah just I mean very erm oh gosh what's the word? very oh I'll I'll think of it in a minute S2: distinctive? S1: er well year that
- 3. S1: my computer scientist erm colleague person who was who was who really helped us out she's been doing a lot of analysis today this was her Wednesday
- 5. S1: I don't know whether that is actually possible it probably is erm but yeah I mean this idea of surveillance you know from parents I mean I don't think it's surveillance I mean it's you know it 's not surveillance it's supervision you know which is which is fine some people some parents are very strict with supervising their children

- 2. S1: I do er I don't go I don't go over forty knowing it ex in into erm even like on any of the roads [discussing the usual
- 4. S1: mm well I think they should have allowed the big banks to go bankrupt and should not have rescued them what might have followed if ex if the big banks had disappeared? S.2: well I think that if the big banks have disappeared people will the econom the economy of a country will go down
- 6. S1: of the directors of the school is the chair and then they have various other committee people but it's a lady in actually called who is who's been who's the director of studies in one of the schools in the and she's been doing it for about twenty years but
- 7. S1: what kind of extechniques do you apply with technology? E: erm well I | | use I use it in in teaching all aspects of English spoken written er listening and yes so and pronunciation erm but I don't think it's always necessary to have the latest S1: right erm for er some people er it's necessary yeah but for me it's not necessary or because or my students are not or able to buy the latest technology in the world and but I think that they like to work with that do you think so?

#### Task 3

Learners of a foreign language sometimes struggle to find the right word to convey what they want to say. This may result in pauses in conversation and in the need to reformulate the sentence or having to explain what they mean by using a paraphrase. Sometimes, learners may find these gaps in their vocabulary knowledge embarrassing. However, searching for the right word in spoken communication is not unique to learners; rather, it is a common feature of any unplanned spoken interaction. In this task, we are going to look at how native English speakers experience and deal with lexical gaps in their speech.

Go to BNClab and type in the following expression: what's the word. This will give you examples where speakers searched for a word they could not recall or didn't know. Answer the following questions:

- How many examples did you find?
- Go to the Usage button and note down some of the words that the speakers looked for.

#### Task 4

Pauses and hesitation sounds are considered to be a very common feature in spoken learner English. Often, they are attributed to the fact that learners need to think more carefully about their grammar or vocabulary than native speakers do. However, some of the hesitation is just a normal feature of spoken language in which speakers interact with each other and produce language on the go.

Search BNClab for two common hesitation sounds, erm and ex, using the following search term: ex OR erm [this will search for both words at the same time]. After your search, discuss the following questions:

- How many examples did you find?
- Do you think hesitation is a frequent feature in spoken communication of native speakers of English?
- What function do hesitation sounds fulfil in people's speech? Use the Usage button to find examples to support your explanations. You can also use the Age button to see whether the frequency of hesitation sounds changes with age.

#### Task 5

In this task, we are going to reflect on what are some common features of spoken interactive communication. Think about the examples of spoken language you have looked at in Tasks 2 to 4.

- Make a list of the various disfluencies typical for spoken interaction.
- Can you think of some reasons why these occur when people speak to each other?

Make a note of your ideas. When you are finished, compare and discuss them with your partner or a group.





Speaking English fluently: What does spoken English really look like?



# SPOKEN COMMUNICATION

Speaking English fluently: What does spoken English really look like?

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4. S1: mm well I think they should have allowed the big banks to go bankrupt and should not have rescued them what might have followed if ex if the big banks had disappeared? S2: Well I think that if the big banks have disappeared people will the econom the economy of a country will go down

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# SPOKEN COMMUNICATION

# Speaking English fluently: What does spoken English really look like? The section between the section of the s

Task 3

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Go to BNClab and type in the following expression: **what's the word**. This will give you examples where speakers searched for a word they could not recall or didn't know. Answer the following questions:

- How many examples did you find?
- Go to the Usage button and note down some of the words that the speakers looked for.

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sended for exort they coal not coal or dich those. Answer the following operations:

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Tasks 4

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Tesks 5

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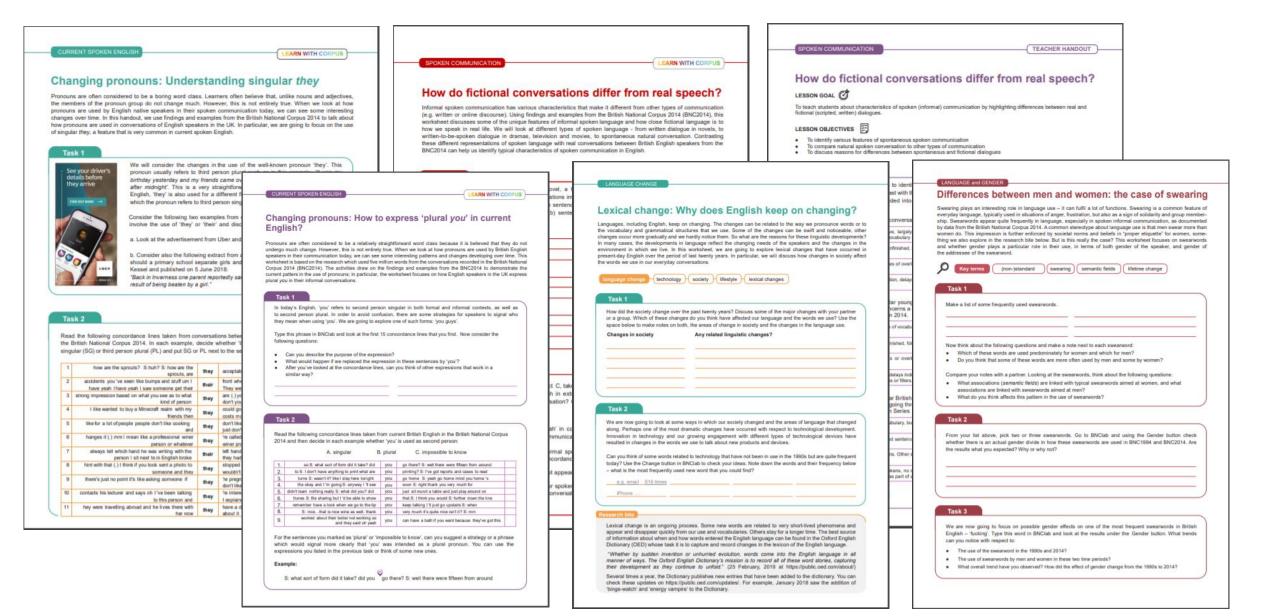
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4. Can you think of some reasons why these occur when people speak to each other?
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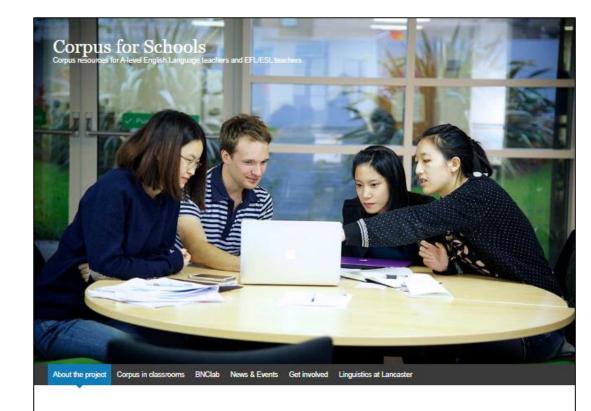
# **BNClab** teaching materials

## http://wp.lancs.ac.uk/corpusforschools/



# 'Corpus for Schools' project

- To bring corpora and corpus methods into classrooms to teach students about the use of the English language
- To draw on the benefits of discovery learning and problem-based learning
- To provide **free corpus resources** for students and teachers



#### CORPUS FOR SCHOOLS: Teaching English Language with Corpus Linguistics

The aim of the project is to bring corpora and corpus methods into classrooms to teach students about the use of the English language. Corpora are large electronic collections of language samples that can be analysed automatically to identify regularities in language use. These patterns can be the result of sociolinguistic, psycholinguistic as well as historic processes in language and can be found in the language of social groups as well as individuals.

The project brings together corpus linguistics, applied linguistics, teachers and material writers to develop teaching materials and online platforms that incorporate corpus-based findings as well as direct access to corpora to teach about how English is used in real life situations. The materials were developed both for A-level English Language classes as well as for teaching English as a foreign/second language classes.

The work on the project has been made possible due to funding from the following sources: the Economic and Social Research Council (ESRC) (grant no. EP/P001559/1), Lancaster University Impact Fund, Lancaster University Faculty Research grant. The project has been supported by the following partners: Trinity College London, Cambridge University Press, English and Media Centre, AQA examination board.



http://wp.lancs.ac.uk/corpusforschools/

# Thank you!